**Use Case Template**

**Project Name: CapStore**

**Project ID:**

**Executive Sponsor:**

**Project Manager:**

**Business Analyst:**

Date: XXX 0, 0000

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Revision History

| **Version** | **Date** | **Revision Description** |
| --- | --- | --- |
| .01 |  |  |
| .02 |  |  |
| .03 |  |  |
| .04 |  |  |
| 1.0 |  | Approved Use Case |
|  |  |  |
|  |  |  |

# Approvals

We have carefully assessed the Use Cases for this project. This document has been completed in accordance with the requirements of the System Development Methodology.

MANAGEMENT CERTIFICATION - Please check the appropriate statement.

\_\_\_\_\_\_ the document is accepted.

\_\_\_\_\_\_ the document is accepted pending the changes noted.

\_\_\_\_\_\_ the document is not accepted.

We fully accept the changes as needed improvements and authorize initiation of work to proceed. Based on our authority and judgment, the continued operation of this system is authorized.

(\*=Required \*\*= Submit for Review Approval Not Required)

Executive Sponsor\*\* DATE

Project Sponsor\* DATE

Quality Assurance Manager / Team Lead\* DATE

Business Analyst Manager / Team Lead\* DATE

Project Manager DATE

# Use Case List

|  |  |  |
| --- | --- | --- |
| **Use Case ID** | **Primary Actor** | **Use Cases** |
|  |  |  |
|  |  |  |
|  |  |  |

# Feature Name (Changing Password)

## Feature Process Flow / Use Case Model

## Use Case(s)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Use Case ID:** | UC-8 | | | |
| **Use Case Name:** | Change Password | | | |
| **Created By:** | Nitin Goyal | | **Last Updated By:** |  |
| **Date Created:** | 28/3/2019 | | **Last Revision Date:** |  |
| **Actors:** | | Merchant(Primary) | | |
| **Description:** | | The main reason is that merchant want to change his/her CapStore account password.  As an outcome merchant able to change the password of CapStore account. | | |
| **Trigger:** | | If any merchant want to change CapStore account password. | | |
| **Preconditions:** | | 1. Merchant must have account in CapStore  2. Merchant must know his/her old password. | | |
| **Postconditions:** | | Success guarantee   1. Merchant successfully change the account password.   Minimal guarantee   1. Merchant account password not be change. | | |
| **Normal Flow:** | | 1. Merchant enters login id 2. Merchant enters password 3. System validates if merchant have the account 4. Merchant navigate to change password page 5. Merchant enters old password 6. Merchant enters new password 7. System validates the old password 8. System validates that new password is different from old one and fulfill password constraints. 9. System successfully change the password | | |
| **Alternative Flows:**  **[Alternative Flow 1 – Not in Network]** | | Alternative flows in changing account password:  6a. In step 6 of the normal flow, if the merchant enters new password same as old password   1. System will prompt merchant to enter new password different from the old one. 2. Merchant accepts.     6b. In step 6 of the normal flow, if the merchant enters new password which is not fulfill password constraint   1. System will prompt user to enter new password which fulfill all password constraint 2. Merchant accepts | | |
| **Exceptions:** | | Exception in Login credentials:  7a. In step 7 of the normal flow, if the merchant enters invalid Password   1. System will prompt merchant to enter correct password 2. Merchant enters correct password. 3. Use Case resumes on step 8 of normal flow | | |
| **Includes:** | | Steps 1-3 in the normal flow are of Login Page UseCase | | |
| **Frequency of Use:** | | Frequency of this case is depend on the merchant. | | |
| **Special Requirements:** | | N/A | | |
| **Assumptions:** | | The Merchant understands English language. | | |
| **Notes and Issues:** | | 1. Can we have the security question at a time of changing the password? | | |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Use Case ID:** | UC-8 | | | |
| **Use Case Name:** | Change Password | | | |
| **Created By:** | Nitin Goyal | | **Last Updated By:** |  |
| **Date Created:** | 28/3/2019 | | **Last Revision Date:** |  |
| **Actors:** | | Customer(Primary) | | |
| **Description:** | | The main reason is that customer want to change his/her CapStore account password.  As an outcome customer able to change the password of Capstore account. | | |
| **Trigger:** | | If any customer want to change CapStore account password. | | |
| **Preconditions:** | | 1. Customer must have account in CapStore  2. Customer must know his/her old password. | | |
| **Postconditions:** | | Success guarantee  1. Customer successfully change the account password.  Minimal guarantee  2. Customer account password not be change. | | |
| **Normal Flow:** | | 1. Customer enters login id 2. Customer enters password 3. System validates if merchant have the account 4. Customer navigate to change password page 5. Customer enters old password 6. Customer enters new password 7. System validates the old password 8. System validates that new password is different from old one and fulfill password constraints. 9. System successfully change the password | | |
| **Alternative Flows:** | | Alternative flows in changing account password:  6a. In step 6 of the normal flow, if the customer enters new password same as old password  1. System will prompt customer to enter new password different from the old one.  2. Customer accepts.    6b. In step 6 of the normal flow, if the customer enters new password which is not fulfill password constraint  3. System will prompt user to enter new password which fulfill all password constraint  4.Customer accepts | | |
| **Exceptions:** | | Exception in Login credentials:  7a. In step 7 of the normal flow, if the customer enters invalid Password   1. System will prompt customer to enter correct password 2. Customer enters correct password. 3. Use Case resumes on step 8 of normal flow | | |
| **Includes:** | | Steps 1-3 in the normal flow are of Login Page UseCase | | |
| **Frequency of Use:** | | Frequency of this case is depend on the customer. | | |
| **Special Requirements:** | | N/A | | |
| **Assumptions:** | | The Customer understands English language. | | |
| **Notes and Issues:** | | Can we have the security question at a time of changing the password? | | |

# Feature Name (Forget Password)

## Feature Process Flow / Use Case Model

## Use Case(s)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Use Case ID:** | UC-9 | | | |
| **Use Case Name:** | Forget Password | | | |
| **Created By:** | Nitin Goyal | | **Last Updated By:** |  |
| **Date Created:** | 29/3/2019 | | **Last Revision Date:** |  |
| **Actors:** | | Merchant(Primary) | | |
| **Description:** | | The main reason is that merchant forget his/her CapStore account password.  As an outcome merchant able to get the password. | | |
| **Trigger:** | | When merchant forget his/her password | | |
| **Preconditions:** | | 1. Merchant must have account in CapStore | | |
| **Postconditions:** | | Success guarantee  1. Merchant get the account password.  Minimal guarantee  2. Merchant not get the password. | | |
| **Normal Flow:** | | 1. Merchant navigate to forget password page 2. Merchant enters login ID 3. System sent password to registered user email ID. 4. Merchant get the password from the email ID. | | |
| **Alternative Flows:** | | Alternative flows in getting forget password:  4a. In step 4 of the normal flow, if the merchant not get the password   1. System again send the password to user email ID 2. Merchant get the password. | | |
| **Exceptions:** | | Exception in Login credentials:  2a. In step 2 of the normal flow, if the merchant enters invalid Login ID   1. System will prompt merchant to enter correct password 2. Merchant enters correct login ID. 3. Use Case resumes on step 3 of normal flow | | |
| **Includes:** | | N/A | | |
| **Frequency of Use:** | | Frequency of this case is depend on the merchant. | | |
| **Special Requirements:** | | N/A | | |
| **Assumptions:** | | The Merchant understands English language. | | |
| **Notes and Issues:** | |  | | |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Use Case ID:** | UC-9 | | | |
| **Use Case Name:** | Forget Password | | | |
| **Created By:** | Nitin Goyal | | **Last Updated By:** |  |
| **Date Created:** | 29/3/2019 | | **Last Revision Date:** |  |
| **Actors:** | | Customer(Primary) | | |
| **Description:** | | The main reason is that customer forget his/her CapStore account password.  As an outcome customer able to get the password. | | |
| **Trigger:** | | When customer forget his/her password | | |
| **Preconditions:** | | 1. Customer must have account in CapStore | | |
| **Postconditions:** | | Success guarantee  1. Customer get the account password.  Minimal guarantee  2. Customer not get the password. | | |
| **Normal Flow:** | | 1. Customer navigate to forget password page 2. Customer enters login ID 3. System sent password to registered user email ID. 4. Customer get the password from the email ID. | | |
| **Alternative Flows:** | | Alternative flows in getting forget password:  4a. In step 4 of the normal flow, if the customer not get the password   1. System again send the password to user email ID 2. Customer get the password. | | |
| **Exceptions:** | | Exception in Login credentials:  2a. In step 2 of the normal flow, if the customer enters invalid Login ID   1. System will prompt customer to enter correct password 2. Customer enters correct login ID. 3. Use Case resumes on step 3 of normal flow | | |
| **Includes:** | | N/A | | |
| **Frequency of Use:** | | Frequency of this case is depend on the customer. | | |
| **Special Requirements:** | | N/A | | |
| **Assumptions:** | | The Customer understands English language. | | |
| **Notes and Issues:** | |  | | |